

Online Doctor Consultations with Interpreter at Your Hotel

24/7
Available



Book Now

Dr. HOTEL de DOCTOR 24



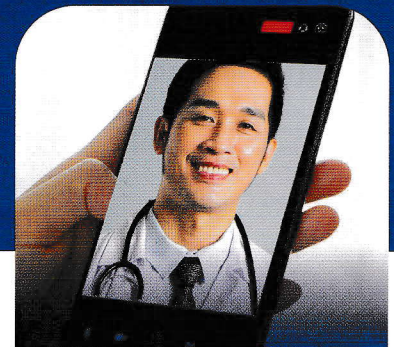
Secure Reliable

Operated by a company with nearly 90% of Japanese doctors registered



Multilingual Support

With simultaneous medical interpretation, you can accurately communicate your symptoms



Available **24/7**, **365 days** a year

You can see a doctor in as little as one hour

*Utilizing the database of the medical information site m3.com



MORE DETAIL

Dr. HOTEL de DOCTOR 24

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Click here for details

Notes

1. Please download the Zoom app to receive an online consultation. 2. Fractures and other injuries cannot be treated through by an online consultation. Please visit a nearby medical facility. 3. If an emergency is identified during an online consultation, the service may be interrupted, and we will contact your accommodation facility to request emergency assistance. 4. Children under 6 years old are not eligible for this consultation service. Please visit a nearby medical institution. 5. This service is only available within accommodations contracted with M3 Career. 6. This service is limited to Japan and cannot be used outside of Japan. 7. Please ensure you have a stable internet connection for video calls. If your facility's Wi-Fi is unstable, please use mobile data. 8. Please participate in an online consultation in a quiet environment such as a private room. If family members will be present, please inform a doctor or nurse before a consultation. 9. If you need to receive compensation from your insurance company, please contact them directly. We do not handle inquiries to insurance companies. 10. If necessary, please borrow a thermometer from your accommodation facility. 11. This service is not covered by Japan's public health insurance and is available on a self-pay basis. 12. You will receive this information by e-mail, so we will need your e-mail address. 13. Register your passport photo at the time of appointment, and we will verify your identity on the screen at the time of medical examination. 14. Be sure to turn on the screen so that the entire face is visible. 15. Be prepared to have a power source that can stay connected or charged for the duration of the consultation. 16. Pharmacies are not open 24 hours a day.

※"Zoom" is a trademark or registered trademark of Zoom Video Communications, Inc.

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Treatable Symptoms

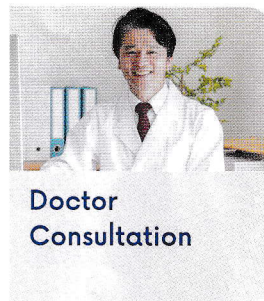


Pricing

TOTAL

55,000yen
(tax included)

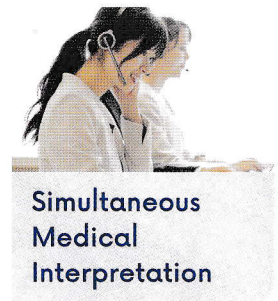
※Please note that the cost of medication is not included.
Payment will be made separately at the pharmacy.



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Online Consultation Process



Required Items

- Passport
- Smartphone/Tablet/PC
- Credit
- Download "Zoom"
- Credit Card

Required Environment

- A private room in your accommodation
- Stable Internet Connection

Book Now

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If you feel unwell, please access the reservation immediately.



エムスリーキャリア株式会社

E-mail hdd24@m3career.com

Reception Hours 10:00 AM - 7:00 PM, Monday to Friday (excluding weekends)